

Safe Care - SPFT Booking and Escalation Process

Your Unique Cost Centre Number is:

Call Centre  
EMED Safe Care Booking Line  
0300 777 4477



Only SPFT staff can book this service.  
Patient transport will **only** be booked with the necessary information.  
To ensure accurate booking information and the safe transfer of the patient we need:

- **Unique cost Centre number, name of the service calling** and the name of the person making the booking
- NHS Number
- Date of Birth
- GP Details
- Mobility requirements
- Secure Mental Health Risk Assessment



If the call centre is unable to meet requirements and transport is unable to arrive within 120 minutes of the booked time and escalation is required, please call the appropriate numbers below



Monday to Friday 8am - 6pm

1 Alana Bacon 07753 267571

2 Wayne Spedding 07444 723788

Out of Hours and Weekends

Escalation Line 0300 011 0175

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